Mechanism for Timely Redressal of Student Grievances including ragging cases

Our college provides a '**Ragging-Free**' campus for the freshers' students as well as for the existing students. The college is committed to maintain '**Zero Tolerance**' to any Ragging incidents. That is why we have still maintained the campus free from any such nuisance till date.

To maintain the campus ragging free, some strict measures is being taken every year and also it is ensured that quick and proper redressal of any student grievance regarding Ragging, few mechanism is being maintained:

- 1. As per UGC guidelines, we have both Anti-Ragging Committee and Squad, formed by the head of the institute. They are consisted of representatives of civil and police administration, local media, Non-Government Organizations involved in youth activities, representatives of faculty members, representatives of parents, representatives of students belonging to the freshers' category as well as senior students, non-teaching staff; and shall have a diverse mix of membership in terms of level as well as gender.
- 2. The college campus (1st year building / Main Gate Entrance/ Girls' Hostel/Boys' Hostel/Canteen Area/Library Building) have been installed with pictorial Flexes with Awareness regarding Consequences of Ragging and flexes with the contact details of Members of Anti-Ragging Committee and Squad. At anypoint of time the students can approach any of the members of these 2 squads for emergency requirement related with Ragging.
- 3. Separate bus facility to be extended to all 1st year students.
- 4. The members of Anti-Ragging Committee and Squad members remain present during the arrival and departure of bus to avoid any kind of nuisance.
- 5. During lunch break also, separate canteen facilty is extended towards 1st year students to avoid any kind of interaction during 1st few days in the college.
- 6. CCTV cameras, throughout the college campus, have been installed in important location so that any untoward incident, if happens, can be tracked easily.
- 7. Surprise Hostel and Mess visits are also made by the Anti-Ragging Committee Membersfor monitoring the students well-beingness during their hostel time. Student's feedback is also taken during these type of surprise visits.
- 8. Special talk is being held with the students (Senior) regarding the consequences of ragging by HODs & senior faculty members of the department.
- 9. Frequent meetings (2-3 times /month) are called to get report from the members of the committee and any issue/problem if comes, is being addressed and the activities are evaluated.